

# HIPAA COMPLIANCE

Boostlingo products use best-in-class information security practices to keep the connection and customer data secure.

- **Administrative Safeguards**
  - Privacy Officer
  - Risk Assessment
  - Employee Training
  - Policies & Procedures
  - Business Associates Agreements
- **Physical Safeguards**
  - Facility Access Controls
  - Device and Media Controls
  - Workstation Security
- **Technical Safeguards**
  - Access Control
    - Unique User IDs
    - Emergency Access Procedure
    - Automatic Logoff
    - (Multifactor) Authentication
    - Encryption & Decryption
  - Transmission Security
    - Integrity Controls
    - Encryption
  - Audit & Integrity
    - Audit Controls



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# PRIVACY & SECURITY

Boostlingo is committed to keeping customer data private and secure.

- **Personnel Security**
  - Background Checks
  - Infosec Training
  - Continuous Education
- **Product Security**
  - Application Security Standards & Guidelines
  - Encryption in Transit
  - Penetration Testing
  - Account Security
- **Cloud & Network Infrastructure Security**
  - Asset Management & Ownership
  - Infrastructure AWS Management
  - Defense-in-Depth
  - Network Monitoring
- **Continuous Monitoring & Vulnerability Management**
  - Continuous Monitoring Program
  - Incident Response Program
  - Security Log Retention
  - Distributed Denial-of-Service Prevention
- **Physical Security**
  - Datacenter Security (AWS)
- **Business Continuity & Disaster Recovery**
  - Recovery Planning
  - Global Resiliency
  - Customer Data Backups
- **Third-Party Security**
  - Vetting Process
  - Ongoing Monitoring
  - Offboarding
- **Security Compliance**
  - Regulatory Environment
  - Top Tier Infrastructure Provider (AWS)

